

I Mina'trentai Singko Na Liheslaturan Guåhan
APPOINTMENTS

DOCUMENT NO.	APPOINTEE	POSITION	AGENCY	APPT. DATE	TERM LENGTH	CMTE REFERRED	DATE REFERRED	PUBLIC HEARING DATE	CMTE REPORT FILED	DATE CONFIRMED	NOTES
35GL-20-2120	Mike W. Naholowaa	Member	University of Guam Board of Regents	7/31/20	Six (6) Years; August 18, 2020 to August 17, 2026 To fill the seat of Elvin Chiang, whose term will expire on August 17, 2020	Committee on Higher Education and the Advancement of Women, Youth, and Senior Citizens	8/4/20	9/18/20 9:00 a.m.	10/14/20 4:22 p.m.		



The Office of Senator Amanda L. Shelton

Legislative Secretary & Chairwoman

Committee on Higher Education and the Advancement of Women, Youth and Senior Citizens

I Mina'trentai Singko Na Libeslaturan Guahan

35th Guam Legislature

October 5, 2020

The Honorable Tina Muña Barnes

Speaker

I Mina'trentai Singko na Libeslaturan Guahan

163 Chalan Santo Papa

Hagåtña, Guam 96910

VIA: The Honorable Régine Biscoe Lee

RBL

Chairperson, Committee on Rules

RE: Committee Report on the Appointment of Mike W. Naholowaa to serve as a Member of the University of Guam Board of Regents

Håfa Adai Speaker Muña Barnes:

Transmitted herewith is the Committee Report on the **appointment of Mike W. Naholowaa** as a Member of the University of Guam Board of Regents, and which was referred to the Committee on Higher Education and the Advancement of Women, Youth, and Senior Citizens.

Committee votes are as follows:

- 5 TO CONFIRM
- ___ TO NOT CONFIRM
- ___ TO REPORT OUT ONLY
- ___ TO ABSTAIN
- ___ TO PLACE IN INACTIVE FILE

Si Yu'us Ma'åse,

Amanda L. Shelton

**COMMITTEE ON RULES
RECEIVED:**

October 5, 2020

2:10 P.M.

Revisions Rec'd:

October 13, 2020 @12:08 P.M.

October 14, 2020 @ 1:12 P.M., 2:58 P.M.





The Office of Senator Amanda L. Shelton

Legislative Secretary & Chairwoman

Committee on Higher Education and the Advancement of Women, Youth and Senior Citizens

I Mina'trentai Singko Na Libeslaturan Guahan

35th Guam Legislature

COMMITTEE REPORT

Appointment of Mike W. Naholowaa

To serve as a Member of
the University of Guam Board of Regents

For a term length of six (6) years;
August 18, 2020 to August 17, 2026

To fill the seat of Elvin Chiang, whose
term expired on August 17, 2020





The Office of Senator Amanda L. Shelton

Legislative Secretary & Chairwoman

Committee on Higher Education and the Advancement of Women, Youth and Senior Citizens

I Mina'trentai Singko Na Libeslaturan Guahan

35th Guam Legislature

October 5, 2020

MEMORANDUM

To: All Members
Committee on Higher Education and Advancement of Women, Youth,
and Senior Citizens

Fr: Senator Amanda L. Shelton
Committee Chairperson

Subject: Committee Report on the Appointment of Mike W. Naholowaa to serve as a Member of the University of Guam Board of Regents

Transmitted herewith for your consideration is the Committee Report on the appointment of **Mike W. Naholowaa** to serve as a **Member** of the **University of Guam Board of Regents**.

This report includes the following:

- Copy of COR Referral of Appointment
- Copy of the Appointment Letter to the Speaker
- Copy of the Appointment Packet & Supporting Documents
- Notices of the Virtual Public Hearing & Other Correspondence
- Copy of the Public Hearing Agenda
- Submitted Written Testimonies & Supporting Documents
- Committee Report Digest
- Committee Vote Sheet

Please take the appropriate action on the attached vote sheet. Your attention to this matter is greatly appreciated. Should you have any questions or concerns, please do not hesitate to contact my office.

Si Yu'us Ma'ase,

Amanda L. Shelton



Senator Régine Biscoe Lee,
Chair

Senator Amanda L. Shelton,
Vice Chair

Speaker Tina Rose Muña Barnes,
Member

Vice Speaker Tena Cruz Nelson,
Member

Senator Kelly Marsh (Taitano), PhD,
Member

Senator Sabina Flores Perez,
Member



Senator Clynton E. Ridgell,
Member

Senator Joe S. San Agustin,
Member

Senator Jose "Pedro" Terlaje,
Member

Senator Therese M. Terlaje,
Member

Senator James C. Moylan,
Member

Senator Mary Camacho Torres,
Member and Chair, Subcommittee on Protocol

COMMITTEE ON RULES
I MINA'TRENTAI SINGKO NA LIHESLATURAN GUÅHAN
35TH GUAM LEGISLATURE

August 4, 2020

MEMO

To: **Rennae Meno**
Clerk of the Legislature

Attorney Ana Won Pat-Borja
Legislative Legal Counsel

From: **Senator Régine Biscoe Lee**
Chair, Committee on Rules

Re: **Referral of Appointment**

Buenas yan Håfa adai.

As Chair of the Committee on Rules, I am forwarding the referral of the following appointment:

Appointee: **Mike W. Naholowaa**
Position: **Member, University of Guam, Board of Regents**

The appointee's nomination packet may be referenced in the Guam Legislature's website at <http://guamlegislature.com/index/messages-and-communications/>. Please refer to the follow document:

"35GL-20-2120 - Office of the Governor of Guam - Appointment and Supporting Documents for Mike W. Naholowaa, Member, University of Guam, Board of Regents."

Please ensure that the aforementioned appointment is referred to the **Committee on Higher Education and the Advancement of Women, Youth, and Senior Citizens, chaired by Senator Amanda L. Shelton.**

If you have any questions or concerns, please feel free to contact Mary Maravilla, Committee on Rules Director at 472-2461.

Thank you for your attention to this matter.

Respectfully,

Senator Régine Biscoe Lee
Chair, Committee on Rules



I Mina'trentai Singko Na Liheslaturan Guahan
APPOINTMENTS

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UFISINAN I MAGA'HAGA
OFFICE OF THE GOVERNOR

LOURDES A. LEON GUERRERO
MAGA'HAGA • GOVERNOR



JOSHUA F. TENORIO
SIGUNDO MAGA'LÄHI • LIEUTENANT GOVERNOR

July 31, 2020

Honorable Tina Rose Muña Barnes
Speaker
I Mina'trentai Singko Na Liheslaturan Guåhan
Guam Congress Building
163 Chalan Santo Papa
Hagatna, Guam 96932

35GL-20-2120
Speaker Tina Rose Muña Barnes

RE: Board Appointment

AUG 03 2020
Time 2:37 ()AM ()PM
Received By: McfH

Dear Madame Speaker:

By virtue of the authority vested in me pursuant to the Organic Act of Guam and the local laws applicable to the following position, I am pleased to transmit the following appointment and supporting documents for:

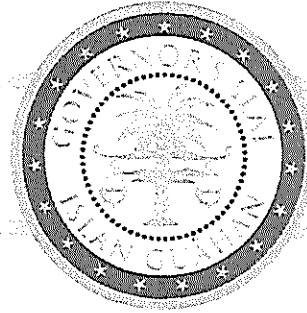
APPOINTEE: Mike W. Naholowaa
POSITION: Member, Board of Regents
University of Guam
TERM LENGTH: Six (6) Years; August 18, 2020 to August 17, 2026
To fill the seat of Elvin Chiang, whose term will expire on August 17, 2020

The appointment is subject to the consent of *I Liheslaturan Guåhan*. Please schedule a hearing at your earliest convenience.

Senseramente,

LOURDES A. LEON GUERRERO
Maga'hågan Guåhan
Governor of Guam

cc: Lt. Governor of Guam



July 31, 2020

Mike W. Naholowaa

Dear Mr. Naholowaa:

Pursuant to my authority under 17 GCA § 16104, I am appointing you to serve as a

MEMBER, BOARD OF REGENTS, UNIVERSITY OF GUAM
Term Length: Six (6) Years; August 18, 2020 to August 17, 2026
To fill the seat of Elvin Chiang, whose term will expire on August 17, 2020

Appointing you to this position comes with great responsibility because you will have a vital role to perform which will place many demands on your time and energy. Integrity and honesty are virtues that I prioritize for my Administration to exemplify, and I know that you will do the same while in service to the people of Guam. Your responsibilities shall be significant and consequential. I trust that you will fulfill your duties and set a standard for others to follow.

I appreciate your willingness to serve in this position, and I am confident that your time will be spent in a manner to improve the island of Guam.

This appointment is subject to the advice and consent of *I Liheslaturan Guahån*. If you have any questions or concerns, please contact the Office of the Governor.

Senseramente,

A handwritten signature in cursive script, appearing to read "Lourdes A. Leon Guerrero".

LOURDES A. LEON GUERRERO

Maga'hågan Guåhan

Governor of Guam

cc: Lt. Governor of Guam
Chairperson, UOG Board
President, UOG

LOURDES A. LEON GUERRERO
Governor



JOSHUA F. TENORIO
Lieutenant Governor

OFFICE OF THE GOVERNOR OF GUAM Nomination and Appointment Information Sheet

The following information is required for submission to the
Speaker of / *Liheslaturan Guåhan* in accordance with Title 4, Guam Code Annotated Section 2103

NOMINEE INFORMATION

Last Name NAHOLOWAA	First Name MIKE	Middle Initial W
Mailing Address [REDACTED]		Apartment/Unit #
City [REDACTED]	State [REDACTED]	Zip Code [REDACTED]
Phone [REDACTED]	E-mail Address [REDACTED]	
Position to which Appointment is Made Member, Board of Regents, University of Guam		
Are you a citizen of the United States? Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>		
If no, are you authorized to work in the United States? Yes <input type="checkbox"/> No <input type="checkbox"/>		

EDUCATION

<i>SCHOOL (Name, City and State)</i>	<i>DATES OF ATTENDANCE</i>	<i>TYPE OF DEGREE</i>	<i>YEAR EARNED</i>
High School John F. Kennedy High School	1969-1972		1972
College University of Guam	1976-1979	BA-Business Administration	1979
Graduate School University of Washington, Pacific Coast Banking School	1985-1988	Advanced Banking Courses	1988
Other Degree University of Guam, Computer Science	1972-1975	Associate Degree	1975

EMPLOYMENT HISTORY

Name of Present/Last Employer and Mailing Address Bank of Guam Hagatna, Guam	Position Title Vice-President / Credit Officer
	Dates Held 5/1975 - Present

Previous Employer and Mailing Address Continental Hotel	Position Title Room Service Supervisor
	Dates Held 1973-1974

Previous Employer and Mailing Address	Position Title
	Dates Held

Previous Employer and Mailing Address	Position Title
	Dates Held

Previous Employer and Mailing Address	Position Title
	Dates Held

PRIOR GOVERNMENT OF GUAM SERVICE

Agency or Department Name		Position Title	
Address	Phone No.	Dates Held	

Agency or Department Name		Position Title	
Address	Phone No.	Dates Held	

PRIOR GOVERNMENT SERVICE (EXCLUDING GOVERNMENT OF GUAM)

<i>Agency or Department Name</i>		<i>Position Title</i>	
<i>Address</i>	<i>Phone No.</i>	<i>Dates Held</i>	

<i>Agency or Department Name</i>		<i>Position Title</i>	
<i>Address</i>	<i>Phone No.</i>	<i>Dates Held</i>	

TRAINING

<i>INSTITUTE/SEMINARS/ON-THE-JOB TRAINING</i>	<i>DATE</i>
See Attached	

AWARDS

<i>List all educational, professional, civic awards, and recognition for public service:</i>
2007, University of Guam Distinguished Alumni 2011, Small Business Administration, Lender of the Year

PROFESSIONAL INVOLVEMENT

<i>List involvement on a local/national/international level. List organizations, activities participated in, and offices held:</i>
Vice-Chairman, School of Business of Public Administration Advisory Council, UOG

COMMUNITY / CIVIC INVOLVEMENT

List organizations, activities participated in, and offices held:

Treasurer, Alupang Cove Homeowners Association
Chairman, San Vitores Court Homeowners Association
Former Chair, Make-A-Wish Organization, Guam
President, Saipan Chamber of Commerce
Former Chair, Junior Achievement, Guam Chapter

** SEE RESUME

PUBLICATIONS AND PRESENTATIONS

List any published articles, papers delivered at professional meetings, etc.:

[Empty box for publications and presentations]

MILITARY SERVICE (Please attach Form DD-214)

<i>BRANCH</i>	<i>DATES OF SERVICE</i>	<i>RANK AT DISCHARGE</i>	<i>TYPE OF DISCHARGE</i>

OTHER INFORMATION

(1) Have you ever been found guilty of a felony in any court, whether within or without the United States?

Yes No If so, please specify in detail: _____

Address of the Court: _____

Date(s) of Conviction: _____

Specific Infraction Committed: _____

(2) Have you ever been declared mentally incompetent by any court, whether within or without the United States?

Yes No If so, please specify in detail the reasons and facts related to such declaration:

(3) Have you ever been found not guilty or not punishable in any criminal proceedings by reason of insanity?

Yes No

(4) Have you ever been confined to a mental institution for any reason?

Yes No If so, please specify in why the appointing authority believes you that you are not suffering from any mental illness or affliction:

LOURDES A. LEON GUERRERO
Governor

JOSHUA F. TENORIO
Lieutenant Governor



OFFICE OF THE GOVERNOR OF GUAM

Statement of Financial Interests

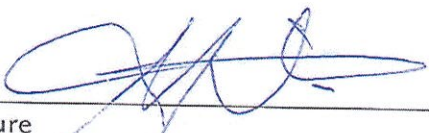
(Required by 4 G.C.A. §13104.1)

TO: The Honorable Lourdes A. Leon Guerrero
Governor of Guam
Ricardo J. Bordallo Governor's Complex
Adelup, Guam 96910

FROM: Mike W. Naholowaa

- I have no financial interest in any business
- I do have interest(s) in the following business(es):

NAME AND ADDRESS OF BUSINESS INTEREST	TYPE AND AMOUNT OF INTEREST


Signature

7-20-2020
Date

AFFIDAVIT / DECLARATION UNDER PENALTY OF PERJURY

I, the undersigned, do hereby depose and say that: (1) I have read and reviewed the information contained in the attached Appointment/Nomination letter from the Governor of Guam; (2) that the matters contained in the Appointment/Nomination letter, together with all attachments thereto, are true and correct and that I am competent to testify to said matters; and (3) that this Declaration is made for the purpose of complying with the requirements of 4 G.C.A. Section 2103.5.

I declare under penalty of perjury under the laws of Guam (4 G.C.A. Section 4308) that the foregoing is true and correct.


Mike W. Naholowaa

Print Name and Signature

7-20-2020

Date



SUPERIOR COURT OF GUAM

Guam Judicial Center • 120 West O'Brien Drive • Hagatña, Guam 96910

Telephone (671) 475-3370/475-3449

Fax (671) 472-2856

DANIELLE T. ROSETE
Clerk of Court

Name: MIKE W NAHOLOWAA

SS#:

ID#



Date of Birth:



CERTIFICATE OF SEARCH

The undersigned Clerk hereby certifies the following results of a diligent search of the records of this Court:

Criminal Cases:

- A. No Case Found
- B. 1. Criminal Case No.
- 2. Criminal Case No.
- 3. Criminal Case No.
- 4. Criminal Case No.
- 5. Criminal Case No.

Criminal Record: Page 1 of 1

Civil Cases:

- A. [] No Case Found
- B. 1. Civil Case No.
- 2. Civil Case No.
- 3. Civil Case No.
- 4. Civil Case No.
- 5. Civil Case No.

Civil Record: Page 1 of 1

Request for further information may be addressed at the Records Division of the Superior Court of Guam, Guam Judicial Center, 120 West O'Brien Drive, Hagatña, Guam. Hours of operation are Monday – Friday, 8:00 a.m. to 5:00 p.m. Closed Saturday, Sunday and local/federal holidays. Court Clearances are Non-Refundable.

Dated: 07/29/2020

DANIELLE T. ROSETE
Clerk of Court

BY: RODNEY-JOE P MANIBUSAN
Deputy Clerk

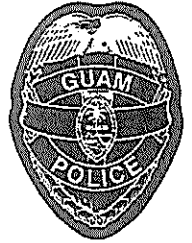
Prepared By: RJPM



The absence of an original Court Seal invalidates this document



Government of Guam
GUAM POLICE DEPARTMENT
RECORDS & IDENTIFICATION SECTION
P.O. Box 23909
Guam Main Facility, Guam 96921



July 30, 2020

SUBJECT: CRIMINAL HISTORY RECORD

NAME:	Mike W. NAHOLOWAA		
DATE OF BIRTH:	[REDACTED]	FINGERPRINT#:	NONE
<input checked="" type="checkbox"/>	The individual has no record of criminal conviction(s) in the Guam Police Department files that are subject to Guam law.		

*****NOTHING FOLLOWS*****

THIS INFORMATION MAY BE LIMITED TO A LOCAL CRIMINAL OFFENSE ONLY AND IS NOT INTENDED FOR USE FOR ANY LOCAL, STATE, OR FEDERAL LAW ENFORCEMENT AGENCY.

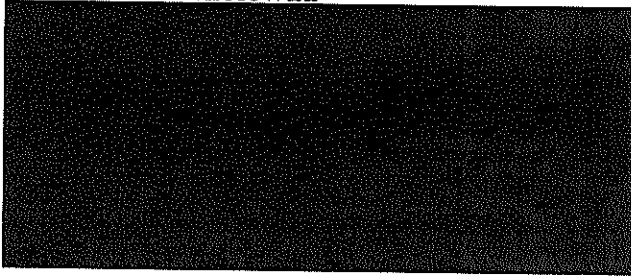
By Direction: sdquintanilla

STEPHEN C. IGNACIO
Chief of Police

The absence of an original GUAM POLICE seal invalidates this police clearance.
REVISED 04/26/19

Resume
August 6, 2019

Mike W. Naholowaa



Work Experience:

May 1975 to present – Bank of Guam.

Various Positions the present being Vice-President/Credit Officer – Headquarters.

Former Positions:

VP/Regional Manager Neighbor Island Branches– 4 Years.

VP/CNMI Region – 9 Years.

VP/Loan Adjustment Dept. – 6 Years.

VP/Agana Branch Mgr. – 4 Years.

Other H.Q. and Branch Level Positions – 14 Years.

Education:

BA Business Administration

University of Guam, May 1978

AS Computer Science

University of Guam, May 1975

** Was in 2nd year of Masters Program when I left Guam for assignment by the Bank in Micronesia.

Bank related Education:

Diploma of Graduation

Pacific Coast Banking School, Sept. 1988.

University of Washington, Seattle WA

Completion of Advance Training at Wells Fargo Bank, San Francisco, 1983.

Completion of FHLMC Lending programs for Loan sell off. -1982.

Completion of various Institute of Banking Courses and Workshops.

Completion of various SBA, RDA and Government sponsored Courses and Workshops.

Present Leadership Positions:

Vice-Chairman, School of Business of Public Administration Advisory Council,
University of Guam.

Treasurer Alupang Cove Homeowners Association.

Chair of Board and Facility Manager, San Vitores Court Homeowners Association.

Past Leadership Positions:

Past Chair, UOG School of Business and Public Administration Advisory Council 12
Years.

Past Chairman, Make-A-Wish Organization of Guam.

Past Chairman of Junior Achievement Guam Chapter.

President Saipan Chamber of Commerce.

Vice-President, Saipan Chamber of Commerce.

Chairman, CNMI JTPA Program, Saipan CNMI.

Vice-Chair, Commonwealth Development Loan Fund., Saipan CNMI

Secretary/Treasurer Saipan Rotary Club, Saipan CNMI

Past Chair CNMI Banking Board.

Member, Governor's Council of Economic Advisors, Saipan CNMI.

Past Member Guam Lion's Club, Hagatna, Guam

Past President of Bank of Guam Employee Club (twice).

Past Vice-Chair American Institute of Banking of Guam.

Vice-President, Treasurer University of Guam Student Organization.

Various members of University and School organizations too numerous to mention.



Office of Senator Shelton Guam Legislature
 <officeofsenatorshelton@guamlegislature.org>

FIRST NOTICE of Virtual Public Hearing - Friday, September 18, 2020 at 9:00AM- Committee on Higher Education and the Advancement of Women, Youth, and Senior Citizens

Office of Senator Shelton Guam Legislature
 <officeofsenatorshelton@guamlegislature.org>
 To: phnotice@guamlegislature.org

Wed, Sep 9, 2020 at 2:25
 PM

September 9, 2020

MEMORANDUM

To: All Senators, Stakeholders and Media

From: Senator Amanda L. Shelton
 Legislative Secretary and Chairperson, Committee on Higher Education and the
 Advancement of Women, Youth and Senior Citizens

Subject: **FIRST NOTICE of Virtual Public Hearing** - Friday, September 18, 2020 at
 9:00 a.m.

Håfa Adai!

Please be advised that the Committee on Higher Education and the Advancement of Women, Youth and Senior Citizens will convene a virtual public hearing on **Friday, September 18, 2020 at 9:00AM** via Zoom Conference Platform.

On the agenda are the following items:

9:00AM

The Appointment of **Roland S. Certeza** to serve as a member (Regent) of the **University of Guam Board of Regents.**

The Appointment of **Mike Naholowaa** to serve as a member (Regent) of the **University of Guam Board of Regents.**

The virtual public hearing will broadcast on local television, GTA Channel 21, Docomo Channel 117/60.4 and stream online via I Liheslaturan Guåhan's live feed. A recording of the hearing will be available online via Guam Legislature Media on YouTube after the hearing. If written testimonies are to be presented at the Public Hearing, the Committee requests that copies be submitted prior to the public hearing date and should be addressed to Senator Amanda L. Shelton at Guam Congress Building, 163 Chalan Santo Papa Street, Hagåtña, Guam 96910; or via email to officeofsenatorshelton@guamlegislature.org. In compliance with the Americans with Disabilities Act, individuals requiring special accommodations or services should contact the Office of Senator Amanda Shelton at (671) 969-2574 or by sending an email to officeofsenatorshelton@guamlegislature.org.

We look forward to your attendance and participation.

--

Si Yu'os Ma'åse,

Office of the People • Senator Amanda L. Shelton



Legislative Secretary & Chairwoman of the Committee on Higher Education and the Advancement of Women, Youth, and Senior Citizens

35th Guam Legislature
I Mina'trentai Singko na Libeslaturan Guahan

Guam Congress Building
163 Chalan Santo Papa
Hagatna, GU 96910
T: (671) 989-2572/969-2574
officeofsenatorshelton@guamlegislature.org

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206K



The Office of Senator Amanda L. Shelton

Legislative Secretary & Chairwoman

Committee on Higher Education and the Advancement of Women, Youth and Senior Citizens

I Mina'trentai Singko Na Liheslaturan Guåhan

35th Guam Legislature

September 9, 2020

MEMORANDUM

To: All Senators, Stakeholders and Media

From: Senator Amanda L. Shelton
Legislative Secretary and Chairperson, Committee on Higher Education and the Advancement of Women, Youth and Senior Citizens

Subject: **FIRST NOTICE of Virtual Public Hearing** - Friday, September 18, 2020 at 9:00 a.m.

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We look forward to your attendance and participation.

Si Yu'os Ma'åse.





Office of Senator Shelton Guam Legislature
<officeofsenatorshelton@guamlegislature.org>

SECOND NOTICE of Virtual Public Hearing - Friday, September 18, 2020 at 9:00AM- Committee on Higher Education and the Advancement of Women, Youth, and Senior Citizens

Office of Senator Shelton Guam Legislature
<officeofsenatorshelton@guamlegislature.org>
To: phnotice@guamlegislature.org

Wed, Sep 16, 2020 at 9:05 AM

September 16, 2020

MEMORANDUM

To: All Senators, Stakeholders and Media

From: Senator Amanda L. Shelton
Legislative Secretary and Chairperson, Committee on Higher Education and the Advancement of Women, Youth and Senior Citizens

Subject: **SECOND NOTICE of Virtual Public Hearing** - Friday, September 18, 2020 at 9:00 a.m.

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We look forward to your attendance and participation.

--

Si Yu'os Ma'åse,

Office of the People • Senator Amanda L. Shelton



Legislative Secretary & Chairwoman of the Committee on Higher Education and the Advancement of Women, Youth, and Senior Citizens

35th Guam Legislature
I Mina'trentai Singko na Libeslaturan Guåhan

Guam Congress Building
163 Chalan Santo Papa
Hagatna, GU 96910
T: (671) 989-2572/969-2574
officeofsenatorshelton@guamlegislature.org



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The Office of Senator Amanda L. Shelton

Legislative Secretary & Chairwoman

Committee on Higher Education and the Advancement of Women, Youth and Senior Citizens

I Mina'trentai Singko Na Liheslaturan Guåhan

35th Guam Legislature

September 16, 2020

MEMORANDUM

To: All Senators, Stakeholders and Media

From: Senator Amanda L. Shelton
Legislative Secretary and Chairperson, Committee on Higher Education and the Advancement of Women, Youth and Senior Citizens

Subject: **SECOND NOTICE of Virtual Public Hearing** - Friday, September 18, 2020 at 9:00 a.m.

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The Appointment of **Roland S. Certeza** to serve as a member (Regent) of the **University of Guam Board of Regents**.

The Appointment of **Mike Naholowaa** to serve as a member (Regent) of the **University of Guam Board of Regents**.

The virtual public hearing will broadcast on local television, GTA Channel 21, Docomo Channel 117/60.4 and stream online via I Liheslaturan Guåhan's live feed. A recording of the hearing will be available online via Guam Legislature Media on YouTube after the hearing. If written testimonies are to be presented at the Public Hearing, the Committee requests that copies be submitted prior to the public hearing date and should be addressed to Senator Amanda L. Shelton at Guam Congress Building, 163 Chalan Santo Papa Street, Hagåtña, Guam 96910; or via email to officeofsenatorshelton@guamlegislature.org. In compliance with the Americans with Disabilities Act, individuals requiring special accommodations or services should contact the Office of Senator Amanda Shelton at (671) 969-2574 or by sending an email to officeofsenatorshelton@guamlegislature.org.

We look forward to your attendance and participation.

Si Yu'os Ma'åse.





The Office of Senator Amanda L. Shelton

Legislative Secretary & Chairwoman

Committee on Higher Education and the Advancement of Women, Youth and Senior Citizens

I Mina'trentai Singko Na Libeslaturan Guahan

35th Guam Legislature

VIRTUAL PUBLIC HEARING AGENDA

FRIDAY, September 18, 2020

Beginning at 9:00 a.m.

via Video Conference Platform

(Please log into hearing link 15 minutes prior to hearing time)

AGENDA

9:00AM

- The appointment of **Roland S. Certeza** to serve as a member (Regent) of the **University of Guam Board of Regents**.
- The Appointment of **Mike Naholowaa** to serve as a member (Regent) of the **University of Guam Board of Regents**.

In compliance with the ADA, individuals requiring special accommodations or services should contact us at (671) 969-2574 or by email to officeofsenatorshelton@guamlegislature.org.

All testimony will be included in the Committee Reports for each agenda item and published on the www.guamlegislature.org website. You can watch the hearing on *TV Channel 21 GTA or Channel 117/60 for Docomo*; or via http://www.guamlegislature.com/live_feed.htm. A recording of the hearing will be available on YouTube at the Guam Legislature Media channel after the hearing.

We look forward to your participation. *Si Yu'us Ma'ase!*





I Mina'trentai Singko na Liheslaturan Guåhan
Office of Senator Amanda L. Shelton
Public Hearing Sign-in Sheet

Committee on Higher Deducation and the Advancement of Women, Youth, and Senior Citizens

DATE:	Friday, September 18, 2020	TIME:	9:00 AM
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Appointee: Mike W. Naholowaa
Position: Member, Board of Regents
Agency/Board or Commission: University of Guam

NAME	AGENCY OR ORGANIZATION (IF ANY)	SUPPORT? OPPOSE?	WRITTEN TESTIMONY	ORAL TESTIMONY	CONTACT NUMBER	EMAIL ADDRESS
Dr. Thomas Krise	UOG	SUPPORT		X	735-2990	tkrise@triton.uog.edu
Dr. Anita Enriquez	UOG	SUPPORT	X	X	735-2646	
Dr. Annette Tajeron Santos	UOG	SUPPORT	X	X	735-2501	
Dr. Elvin Chiang	UOG	SUPPORT	X	X	488-8182	
Gerald Perez, Ph.D.	UOG	SUPPORT	X			
Dr. Ron Mcninch	UOG	SUPPORT	X		488-8889	mcninch@triton.uog.edu



OFFICE OF THE SENIOR VICE PRESIDENT
AND PROVOST

September 16, 2020

Senator Amanda L. Shelton,
Legislative Secretary and Chairperson
Committee on Higher Education and the Advancement of Women, Youth and Senior Citizens
Guam Congress Building, 163 Chalan Santo Papa
Hagåtña, Guam 96910

Subject: Favorable Testimony – Appointment of Mr. Mike Naholowaa and Mr. Roland S. Certeza
Members, University of Guam Board of Regents

Dear Chairperson Shelton and Members of the Committee:

Bñenas yan Hafa Adai! Si Yu'os ma'ase' for this opportunity to provide favorable testimony in support of Mr. Mike Naholowaa's and Mr. Roland S. Certeza's appointment as prospective new members of the University of Guam's Board of Regents. I have known both professionals for over 10 years and can attest to their strengths and value.

Mr. Naholowaa and Mr. Certeza are proud distinguished alumni (Mr. Naholowaa awarded in 2011 and Mr. Certeza in 2019) of the University of Guam. They have strong regional knowledge and have demonstrated immeasurable propensity to leverage their passion and support for the University of Guam on behalf of our stakeholders, including influencing major donations for UOG from their respective corporations. Both have evinced their balanced leadership capacity to serve as Regents, given their many years of experience serving successfully on other professional boards. They possess strong business acumen and strategic foresight, an understanding of the University of Guam's portfolio and value, and financial capabilities that will help guide the institution into the future as it addresses fiscal sustainability and innovative opportunities to achieve its ever upward *Para Hulo'* intent of transforming lives and advancing communities.

My engagement with Mr. Naholowaa has been much longer and comes with deep respect and admiration for his incredible work and support as Chairman of the School of Business and Public Administration's (SBPA) Advisory Council while I was SBPA Dean for many years. Mike demonstrated exemplary leadership and passion as an ambassador of not only the School's programs, faculty and students, but also the University. He was present at just about every School event, and led the synergy of support from other Council members to provide resources (through funds and volunteer time) for top student leaders and high academic achievers, student scholarships, curriculum review, and expansion of access to student internships and employment opportunities. His love for the institution, our students and stakeholders were evinced through his enthusiastic actions to give of his knowledge, time and resources without ceasing.

I have witnessed Mr. Certeza's engagement with students where he demonstrated high enthusiasm and a desire to ensure they are successful along their academic and professional journey. When the University pivoted to full online courses this past Spring, he stepped up as CEO of GTA to donate equipment to support our student digital inequity gaps.

In closing, I look forward to the University's experience of the incredible value Mr. Naholowaa and Mr. Certeza will bring through their service as members of the UOG Board of Regents.

Senseramente,

Anita Borja Enriquez, D.B.A.

**NOMINATION LETTER IN SUPPORT OF MIKE NAHLOWAA
APPOINTMENT TO BOARD OF REGENTS UNIVERSITY OF GUAM**

September 17, 2020

Håfa Adai, my name is Annette Taijeron Santos and I provide this written testimony in my capacity as Dean of the School of Business and Public Administration at the University of Guam to support the appointment of Mike Naholowaa to the University of Guam Board of Regents. I have known Mr. Naholowaa for over 10 years in his capacity as a member, past Chairman, and current Vice Chairman of the Advisory Council at the School of Business and Public Administration at the University of Guam.

Mr. Naholowaa is a Credit Officer at the Bank of Guam and a very proud Triton alumnus from the College of Business and Public Administration at the University of Guam. He is an advocate for continuous learning and embraces every opportunity to emphasize the value of a degree from the University of Guam. At every Dean's Reception, every Student Recognition Ceremony, any event we invite him to, Mr. Naholowaa shares his journey of personal and professional growth as a result of his UOG degree which supported his successful career advancements. He speaks with such passion and conviction that lifts all Triton alumni on a pedestal.

Mr. Naholowaa is a well respected member of our local and regional community. He is committed to filling the role of Regent with great responsibility and will provide excellent insight into governance and policy making decisions that advocate on behalf of the mission of the University of Guam and the stakeholders it serves. His experience in leading many community organizations and boards are diverse and long term. He is a humble, generous, and respectful leader. He is committed to his word, is generous with his time and talents, and will go out of his way to support the mission driven efforts of the University - while rallying his business counterparts to do the same. Over the years, Mr. Naholowaa has always been present and remains one of our strongest advocates for student success, advancement of faculty endeavors, and recognition of our staff. Mr. Naholowaa is a visible leader in our community. He is a selfless man and contributes his time and knowledge generously for the benefit of many.

Mr. Naholowaa will be a great asset to the University of Guam Board of Regents. He will serve with integrity and professionalism. His well rounded perspectives and strong relationships with key leaders in our local and regional community make him ideal for this appointment. I hope you will consider, favorably, the nomination of Mike Naholowaa to serve as a member of the University of Guam Board of Regents.

Please do not hesitate to contact me should you have any questions and seek further input.

Si Yu'os Ma'åse' for your time and consideration.

Senseramente,



Annette Taijeron Santos



September 18, 2020

Senator Amanda Shelton, Chairperson
Committee on Higher Education and Advancement
Of Women, Youth and Senior Citizens, 35th Guam Legislature
Guam Congress Building, 163 Chalan Santo Papa
Hagatna, Guam 96910

Dear Senator Shelton:

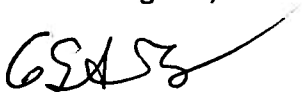
As past Regent, and current Adjunct Professor, at the University of Guam School of Business and Public Administration, I am pleased to write this letter of support for the confirmation of Mr. Mike Naholowaa, who has been appointed by Governor Lou Leon Guerrero to serve as a member of the University of Guam Board of Trustees.

Mr Naholowaa is no stranger to UOG, having served as Chairman of the institution's School of Business and Public Administration Advisory Council for more than a decade. His ongoing involvement as a member of the judging panel for the Business Strategy and Policy "Capstone" course (BA 480) puts him in touch with many students who are about to graduate and enter the workforce. Finally, his wife and two daughters are all graduates at UOG, making his relationship with the institution a "family affair."


As Chairman of the SBPA Advisory Council for more than a decade, Mr Naholowaa has impacted the university's curriculum development and programs of relevance to the island and to the region. As a member of the Board of Regents, he will be able to positively impact a wider swath of the university's regional mission. And his prior experience as a student government Vice-President/Treasurer, provides him the institutional insight to understand academic governance, the Faculty Senate role, and academic issues of importance to students, teachers, and the wider community at large.

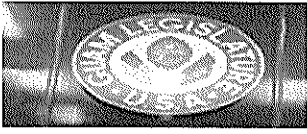
Many others and I look forward to your committee's favorable recommendation and approval by the Thirty Fifth Guam Legislature.

Kind Personal Regards,



Gerald (Gerry) S.A. Perez, PhD





Office of Senator Shelton Guam Legislature
<officeofsenatorshelton@guamlegislature.org>

Letter of Support: Mr. Mike Naholowaa for Appointment to the University of Guam Board of Regents

RONALD L MCNINCH <mcninchr@triton.uog.edu>

Mon, Sep 14, 2020 at 4:22 PM

To: "officeofsenatorshelton@guamlegislature.org" <officeofsenatorshelton@guamlegislature.org>

Ron McNinch
SBPA-PALS, Division Chair
University of Guam
Mangilao, Guam 96923
[REDACTED]
mcninchr@triton.uog.edu

14 Sep 2020

Letter of Support for Mr. Mike Naholowaa for Appointment to the University of Guam Board of Regents

Dear Senator Shelton and Honorable Senators,

My name is Ron McNinch and for nearly 24 years I have been the Chair of Public Administration and Legal Studies at the School of Business and Public Administration at the University of Guam. I am also a member of the Guam Department of Education Board as well as the elected Western Director of the National Association of State Boards of Education.

I am very pleased to write this very positive letter of support for Mike Naholowaa for appointment to the University of Guam Board of Regents. I have known Mike for over 20 years and his wife Leah Beth and his daughter, Trixie, were my students at the University of Guam. I know Mike has a deep commitment to serving our community and he has a devoted connection to the University of Guam. For several years Mike served on the School of Business and Public Administration Advisory Board, including several terms as chair. While this can go easily unnoticed, Mike has spent many years assisting undergraduate and graduate students to enter professional jobs and prepare for real life. He is a true patron.

In addition to his strong support on Guam, Mike also has strong ties to the region and he knows well the educational needs of students in our region. Mike has spent his professional life in our region. He is totally devoted to our region and to the mission of the university.

I believe that Mike has earned the trust of the people of Guam to serve in this position and I believe that he will be a wonderful regent. He will serve the community well in this role and his experience and professionalism will contribute to the greater goals of education on Guam and in the region.

Thank you for taking the time to consider my support and input.

I remain your most humble and obedient servant,

/s/ Ron McNinch

Elvin Y. Chiang

Tel. No. 1 671 [REDACTED] Fax 1 671 649 3920
E-mail: [REDACTED]@gmail.com

September 17, 2020

Honorable Senator Amanda L. Shelton
Chairperson, Committee on Higher Education
and the Advancement of Women,
Youth and Senior Citizens

Via Email

Appointment of Roland S. Certeza and Mike Naholowaa
to serve as a member (Regent) of the University of Guam Board of Regents.

Dear Madam Chairperson Senator Shelton:

I am writing in support of the appointment of Messrs. Ron Certeza and Mike Naholowaa to serve as new members of the Board of Regents (BOR) of the University of Guam.

Both of these gentlemen are well established in the community and the business world. As alumnae of University of Guam, they are passionate to serve as the University is close to their hearts. Currently the University, as is our island and the region, is going through unprecedented challenging times. Both Ron and Mike can bring a wealth of seasoned expertise in strategic initiatives, financial/business management, marketing evaluation, leadership and understanding of our community and regional needs, those qualities will greatly enhance the functionality of the BOR as an oversight board.

Si Yuos Masse.

Yours truly,



Elvin Y. Chiang, MBA, CPA
Chairperson of the Board of Regents
University of Guam



The Office of Senator Amanda L. Shelton

Legislative Secretary & Chairwoman

Committee on Higher Education and the Advancement of Women, Youth and Senior Citizens

I Mina'trentai Singko Na Liheslaturan Guåhan

35th Guam Legislature

COMMITTEE REPORT DIGEST

I. OVERVIEW

The Committee on Higher Education and the Advancement of Women, Youth, and Senior Citizens convened a virtual public hearing on Friday, September 18, 2020 at 9:00AM via Virtual Conference Platform. Among the items on the agenda was the consideration of the appointment of Mike W. Naholowaa to serve as Member of the University of Guam, Board of Regents, and whose appointment history is as follows:

- Appointed by Governor Lourdes A. Leon Guerrero on July 31, 2020 to serve for six (6) years: August 18, 2020 to August 17, 2026; to fill the seat of Elvin Chiang, whose term expired on August 17, 2020;
- Appointment packet forwarded to *I Liheslatura* on August 3, 2020;
- Appointment packet forwarded to this committee for public consideration on August 4, 2020.

Public Notice Requirements

Public Hearing notices were disseminated via email to all Senators and all main media broadcasting outlets on Wednesday, September 9, 2020 (5-Day Notice) and again on Wednesday September 16, 2020 (48-Hour Notice).

Senator Present

Senator Amanda L. Shelton, Chairperson
Senator Regine Biscoe Lee
Senator Kelly Marsh (Taitano), PhD
Senator Telo Taitague

II. SUMMARY OF TESTIMONY & DISCUSSION

Senator Amanda L. Shelton, Chairperson: *Buenas and Hafa Adai* the Committee on Higher Education and the Advancement of Women, Youth, and Senior Citizens now convenes this public hearing. In accordance with the Open Government Law notices were first sent to the media on Friday, September 11th and again on Wednesday, September 16th for the record it is Friday, September 18th and the time now is 9:12 a.m. the committee will hear and accept testimony this morning both oral and written on the following the appointment of Mr. Roland S. Certeza to serve as a member region of the University of Guam Board of Regents and the appointment of Mr. Mike Naholowaa to serve as a member of regent of the University of Guam Board of Regents. I'd like to acknowledge my colleagues who are joining me this morning: Senator Kelly Marsh Taitano, Senator Regine Biscoe Lee, Senator Telo Taitague thank you very much colleagues for being here this morning and I'd like to recognize family and friends of Mr. Roland Certeza as well as many of our University of Guam family, uh, thank you very much for being here this morning to provide your testimony in support of Roland's appointment today some general hearing rules for today's public hearing the conduct of this hearing shall be as follows before we proceed with the items discussed in our virtual public hearing the legislature does have these general rules of conduct that must be followed during this presentation: number one please ensure you are in a room with little interruptions and adequate lighting





The Office of Senator Amanda L. Shelton

Legislative Secretary & Chairwoman

Committee on Higher Education and the Advancement of Women, Youth and Senior Citizens

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specifically to make sure that your face is visible at all times when speaking please ensure that you are unmuted and are speaking clearly into the microphone members of the committee wishing to ask questions may indicate via the in-app feature please state your name before speaking for the record purposes questions and testimonies shall be confined to the substance or nature of the agenda personal inference as to the character or motive of any Senator or individual participating is not permitted and any violations of this general rule will warrant removal by the host written testimony may also be read and be asked that any lengthy testimony be condensed to five minutes or less, okay, we will now begin the hearing according to Title 17 Chapter 16 of the Guam Code Annotated the charter of the University of Guam, the University of Guam Board of Regents shall have general supervision over the University and the control and direction of all funds of and appropriated to the University subject to such restrictions as may be prescribed by law the Board shall set the policies governing the duties conditions of employment compensation salary a monument of all employees of the University as hearing provided the Board shall submit an annual budget to the legislature in the matter prescribed by law the Board on recommendation of the administrative officers and faculty shall establish personnel rules and regulations guiding selection employment salary and other compensations promotion performance evaluation disciplinary action and all other conditions of work and employee employment as hearing provided such rules and regulations shall reflect the paramount objective of directing all efforts of the University's mission and promoting stability and credibility of the territory's highest institution of learning we will now begin to hear testimony on the appointment of Mr. Roland S. Certeza to serve as a member regent of the University of Guam Board of Regents this morning we have giving verbal testimony we will begin with President of the University of Guam Dr. Thomas Krise.

Dr. Thomas Krise: Thank you Madam Chair and thank you to members of the, uh, of the legislature for, um, holding this confirmation hearing, um, I wanted to, uh, say that both of these candidates have been, um, engaged with the University, uh, in really important ways for a long time and so it's a great advantage to the University to have people with such long-standing connections and not only to the programs and so on, but also to our, to our, community and I appreciated that, uh, very much so we the regent nominating, um, council of course is a body that chooses, uh, the, the, the, three candidates to go to the governor and then the governor chooses one of those three so there's a lot of people involved in this vetting process and the quality of these two candidates is really, um, highlighted as a highlight of that of that system um and so in the case of, um, of Roland certainly I think, uh, you have all of his materials and you'll hear from other, uh, other presentations on, on, the quality of his application and the distinction of his career but I, I'd like to emphasize how important, um, his involvement, uh, his career in information technology how important that is to the University now even more than ever and so as you all know, um, Guam has become really a serious hub in the pacific for, uh, the high-speed, uh, um, fiber-optic cabling so we are now positioned, um, to take full advantage really fully advantage of the internet connections with the whole world and including our time zone being close to most of the population of the world in east Asia so, um, I think Mr Certeza's career and expertise and being the CEO of one of our major telecoms is a really important asset to the University as we expand, um, our organizations like GOREX the Guam, um, online research exchange and the Marianas islands, um, internet exchange so these connections to our own region, um, as well as, uh, to all of our partners across the pacific and around the world so I would just like to emphasize, um, Roland Certeza's involvement there of course being an alum with an MBA from the University of Guam, is, is, a further, um, advantage to the University and to his work on the Board because he's been so connected to his, uh, classmates and to, uh, to the whole UOG community so, uh, particularly, uh, pleased with to have him as well and then if I could just remark too on Mike Naholowaa and his, um, what he brings to the University of course a multiple graduate of the University of Guam involved at all of the levels that we've, we've, uh, we've, offered over the years, um, and so, uh, his work has been really important, um, to, uh, the connections and I think one of the strongest things that I can say about his application is that he's worked so hard on advisory councils for the





The Office of Senator Amanda L. Shelton

Legislative Secretary & Chairwoman

Committee on Higher Education and the Advancement of Women, Youth and Senior Citizens

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school of business and public administration and lots of just really kind of, um, time spent with students and with faculty and really getting to know this community, um, beyond, uh, his, his, work as a, as an alum and in the student government association, um, and then I'd also just like to call attention to how many organizations that he has been involved in and also served in serious leadership positions often, uh, rising to the chairmanship of organizations that he belongs to so there's, uh, part of the business of being on any Board is, is, the business of knowing how a Board functions how, you know, how you get along how you advance causes how you sort of manage meetings and so on so I think Mike has it there so both of these, uh, candidates are tremendous assets to the University and I couldn't recommend them more strongly so thank you Madam Chair.

Senator Amanda L. Shelton, Chairperson: Thank you very much President Krise Vice President Dr. Anita Enriquez.

Dr. Anita Enriquez: *Si Yu'us Ma'ase*, uh, uh, chairperson, uh, Shelton and members of the committee President, *Hafa Adai Si Yu'us Ma'ase* for this opportunity I'm thrilled to provide favorable testimony in support of Mr. Mike Naholowaa's and Mr. Roland Certeza's appointment as prospective new members of the University of Guam's Board of Regents I've known both professionals for over 10 years and can attest to their strengths and value Mr. Naholowaa and Mr. Certeza are proud to be distinguish alumni of the University of Guam Mr. Naholowaa in 2011 and Mr. Certeza in 2019 a strong regional knowledge and have demonstrated immeasurable propensity to leverage their passion and support for the University of Guam on behalf of our stakeholders including influencing major donations for UOG and their respective corporations both have advanced their balanced leadership capacity to serve as regions given their many years victory serving successfully another professional Boards they possess strong business acumen and strategic foresight and understanding of the University of Guam's portfolio and value and financial capabilities that will help guide the institution into the future as it addresses fiscal sustainability and innovative opportunities to achieve an effort upward *Para Hulu* intent of transforming lives and advancing communities my engagement with Mr. Naholowaa has been much longer and comes with deep respect and admiration for his incredible work and support as chairman of the school of business and public administration's advisory council while I was SBPA dean for many years Mike demonstrated exemplary leadership and passion as an ambassador of not only the school's programs faculty and students but also the University and its mission he was present at just about every school event and led the synergy of support from other council members to provide resources through funds and volunteer time for top student leaders and high academic achievers student scholarships curriculum review and expansion of access to student internships and employment opportunities his love for the institution our students and stakeholders through his enthusiastic actions to give of his knowledge time and resources without seizing I've witnessed Mr. Certeza's engagement with students where he demonstrated high enthusiasm and a desire to ensure they are successful along their academic and professional journey at the helm of GTA has he has been a champion of education advancement with the University pivot to full online courses this past spring he stepped up in his capacity as CEO of GTA to donate equipment to support our student digital inequity and in closing I look forward to the University's experience of the incredible value both Mr. Naholowaa and Mr. Certeza will bring through their service as members of the UOG Board of Regents *Si Yu'us Ma'ase*.

Senator Amanda L. Shelton, Chairperson: Thank you very much Dr. Enriquez from the University of Guam I also see Dr. Annette Santos Tajjeron if you'd like to give your testimony.

Dr. Annette Tajjeron Santos: Good morning and thank you for allowing me this opportunity to give testimony into, uh, very, um, important people, uh, in the University life and people that I've come to know





The Office of Senator Amanda L. Shelton

Legislative Secretary & Chairwoman

Committee on Higher Education and the Advancement of Women, Youth and Senior Citizens

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and leaders that I look up to and Madam Chair if you don't mind I'd like to provide separate testimony for each of them I'd like to begin with my, um, my testimony on behalf of Roland Certeza for the record my name is Annette Taijeron Santos and I provide this written this testimony in my capacity of the School of Business and Public Administration at the University of Guam to support the appointment of Roland Certeza to the University of Guam Board of Regents I have known Mr Certeza for over 10 years he is a former graduate 2010 MBA graduate and the 2019 SBPA distinguished alumni Mr Certeza is the CEO and President of GTA and we're very proud to make that announcement when we can as a trident alumnus he is a visionary and a proven leader who has demonstrated his ability to motivate and inspire high-performing teams he works tirelessly to grow our community in ways that lifts its people improves the quality of life and enhances opportunities for all his humble leadership is inspiring he is driven by his commitment to making our community a better place through education and through technology it is this leadership that has resounding benefits to the community at large and the threshold to keeping our island and region relevant to our youth as the world continues to evolve especially under these current conditions of a pandemic.

The empowered by GTA value proposition is a great example of his commitment to building a better and stronger community for all of us Mr Certeza is a well-respected member of our local and regional community he possesses the necessary characteristics knowledge and business acumen to work successfully with the members of the UOG Board of Regents to provide the University of Guam with the requisite support to achieve its goals for students faculty and employees from Guam and across the islands in Micronesia as a product of the University of Guam he can attest to the quality of his experience at UOG and provide excellent insight into the governance and policy making decisions that affect the mission of the University Mr Certeza will be a great asset to the University of Guam Board of Regents he will serve with integrity and professionalism his well-rounded perspectives and strong relationships with key leaders in our local and regional community make him ideal for this appointment and I hope that you will consider favor favorably the nomination of Roland Certeza to serve as a member of the University of Guam Board of Regents.

And I also would like to provide testimony on behalf of Mike Naholowaa. Mr. Naholowaa has been, um, a well-regarded leader in the University of Guam and particularly in the school of business and public administration I've also known him for over 10 years particularly in his capacity as a member past chairman and current vice chairman of the advisory council in the School of Business and Public Administration he is the credit officer of the Bank of Guam and a very, very, proud Triton alumnus from the College of Business and Public Administration at the University of Guam he is an advocate for continuous learning and embraces every opportunity to emphasize the value of a degree from the University of Guam at every dean's reception every student recognition ceremony any event we invite him to Mr. Naholowaa shares his journey of personal and professional growth as a result of his UOG degree which supported his successful career advancements he speaks with such passion and conviction that lifts all Triton alumni on a pedestal Mr. Naholowaa is well respected he is a leader of our local and regional community.

He is committed to filling the role of regent with great responsibility and will provide excellent insight into governance and policy-making decisions that advocate on behalf of the mission of the University of Guam and the stakes hold the stakeholders it serves his experience in leading many community organizations and boards are diverse and long-term he is a humble generous and respectful leader he is committed to his word is generous with his time and talents and will go out of his way to support the mission-driven efforts of the University while rallying his business counterparts to do the same over the years Mr. Naholowaa has always been present and remains one of our strongest advocates for student success advancement of faculty endeavors and recognition of our staff Mr. Naholowaa is a visible leader in our community he is a selfless





The Office of Senator Amanda L. Shelton

Legislative Secretary & Chairwoman

Committee on Higher Education and the Advancement of Women, Youth and Senior Citizens

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man and contributes his time and knowledge generously for the benefit of many Mr. Naholowaa will be a great asset to the University of Guam Board of Regents he will serve with integrity and professionalism his well-rounded perspectives and strong relationships with key stakeholders in our local and regional community make him ideal for this appointment and I hope you will consider favorably the nomination of Mike Naholowaa to serve as a member of the University of Guam Board of Regents *Si Yu'us Ma'ase* and thank you for allowing me this opportunity to provide testimony on behalf of these very inspiring and amazing leaders in our community thank you.

Senator Amanda L. Shelton, Chairperson: Thank you very much dean and now to our University of Guam Board of Regents the Chair of the Board of Regents Mr. Elvin Chiang.

Dr. Elvin Chiang: Good morning Madam Chair and, uh, honourable Senators my name is Elvin Chiang much has been said by the UOG leaders already but I'm also here at support appointment of Mr. Ron Certeza as well as Mr. Mike to serve as the new members of the Board of Regents of the University both of these gentlemen are very well established in the community and the business world as alumnae of the University of Guam they are passionate to serve at the universities close to their heart currently the university as also our island and the region we are going through unprecedented challenging times so both Ron and Mike can bring a wealth of a seasoned leadership and expertise in strategic initiatives financial business management marketing evaluation and understanding of our community and the regional needs then those qualities will greatly enhance the functionality of the border region as an oversight board *Si Yu'us Ma'ase*.

Senator Amanda L. Shelton, Chairperson: Thank you very much mister chair and now also from the Board of Regents, uh, Sandra McKeever.

Sandra McKeever: Happy day everyone thank you Madam Chair and, um, the Senators thank you for allowing me to speak I am Sandra McKeever from Asia Pacific Financial Management I'm the President and CEO I am also on the Board of the Guam Chamber of Commerce, but most importantly I am a graduate of University of Guam and also serving on the Board right now, uh, I have known I am here to testify in favor of Roland Certeza I have known him for many years, uh, both in the business community and also, uh, we're kind of like neighbors and I can tell you character is really important to me and I know, um, Roland is really he, he, he, has a world of knowledge and expertise and is filled and he's an excellent business leader but, uh, I want to talk about his character I think both in the business community and outside he's consistent with being professional and also being all around a decent person and I think that's really important and I think he's going to be an amazing member of the board I'm very excited, uh, because he has a well-rounded perspective a, a, a, big picture person and we need that and, and, I'm excited because he has that business, uh, background, but he also has a really good character and so I am very excited and I am very wholeheartedly in favor of his confirmation and also I'd like to add for Mike Naholowaa I do not know him personally, but, you know, through his package he has a world of experience and he has a lot of ties with the university so I think he's going to bring a lot of good background history knowledge and I'm very excited also and I am in favor of his, uh, confirmation as well thank you very much.

Senator Amanda L. Shelton, Chairperson: Thank you very much regent McKeever and Roland before we have you testify I'd just like to, um, recognize your family who are here in the zoom room today to support you, uh, I think we have your Uncle Jerry and Auntie Lina, Amy, and Jasmine who are all here, um, to show their, their, support for you so *Si Yu'us Ma'ase* for being here today everyone and now, uh, Roland the floor is yours Roland I think you're muted you're still on muted okay we will give Roland a minute to, um, to figure





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out his, uh, tech issues right now and we'll move on to, uh, Mr. Naholowaa for you to provide, uh, your testimony this morning I think Mike you're also on mute right now so please unmute.

Mike Naholowaa: Okay testing one two okay good thank you hey if I get a little emotional okay it's normal okay I really touched because what you guys said hits home, um, I'm sorry I'm not supposed to be like this I'm supposed to be stronger, but let me try. *Hafa Adai* and good morning chairwoman of the committee of higher education Senator Amanda Shelton and to our members of the committee my name is Mike Naholowaa and I'm here before your committee with my wife and daughter who is watching this on tv of my nomination to serve as member of the University of Guam Board of Regents. First and foremost I would like to acknowledge Governor Lou Leon Guerrero and Lieutenant Governor Joshua Tenorio for appointing me to this very special position I was about myself I was born and raised on Guam both my parents arrived from Hawaii in the early 50s which made Guam our permanent home. I attended all the public schools while in Guam which led to my higher education for college. I enrolled as a freshman at the University of Guam community career college and graduated from the academic degree in data processing in 1975.

In may 1975 on Guam and told once I finished I finished my bachelor's degree in 1978 and I was promoted as a junior office in the bank. As a student with University I was very active as a member of the University of Guam student government association various positions including Vice President, Treasurer and had the opportunity to represent the student body of association and university-wide committees such as the Academic Affairs Committee the faculty senate special events and other projects committee. I also serve as chairman of the University Guam School of Business and Public Administration for the last 12 years. 10 years I was the chairman and currently the vice chairman for the past two years. The advisory council is responsible for assisting and fundraising efforts supporting various programs providing field trip opportunities for these classes and providing support for their dean and numerous professors and instructors at the school. The advisory council plays a key role in assisting the School of Business and Public Administration developing new curriculum and programs that would meet the growing needs of the communities in both Guam in the Micronesia region. My education and background with the University of Guam has helped me invest in my career which allowed me to work at the Bank of Guam for over 45 years, yeah, 45 years, but I was blessed and fortunate to be working with great people at this institution.

I am fortunate to be the credit office of the Bank of Guam headquarters and had the privilege of my career to be a branch managers of Guam, CNMI, and FSM branches and communities. As a graduate University Guam, UOG prepared me in my bank career and a well-friendly profession as part of a striving public and private institution that serves the region that I've served that I was assigned to. I also like to mention that I attended and graduated from the University of Washington Pacific Coast Banking School I was attending many, many, courses and workshops and conferences to keep me current in the industry charges of banking. My wife Leah Beth Naholowaa graduated with both her bachelor's degree in communication in 1998 and a master's degree in public administration in 2000. My daughter Christina Naholowaa graduated with a bachelor's dentist administration degree with constitution and finance and economics. And my oldest daughter Liana received their Master of Arts degree in English in 2018. We as a whole family is very strong because of the support and education opportunities that university government has offered in serving University of Guam. I have been fortunate to witness the accomplishments from the greatest leadership of the University throughout the efforts that were done in the past years 48 years. Currently I continue to be part of the panel judges twice a year in the BA 480 business strategy and policy course otherwise known as capstone which helps graduating seniors develop strategic thinking and business experience in our school. I have the utmost confidence that the University Guam has the ability to be the leading institution in our



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western pacific region providing graduates with the growth and further opportunities and development in higher education. As a proposed member of the Board of Regents I will provide the opportunity to learn and assist the other colleges of the University and as well as support the University administration to maintain the goals of the University-wide strategic plan and growth with the advancement of technology communication and social media. We may all work together to reinforce the University go on with the current curriculum and degree program. If confirmed I will work with the rest of my Board of Regents colleagues to develop more online classes and collaborate with the university, other universities in the western pacific, as well as the military. There should be no reason why the University of Guam can't be the University of choice for online classes for both the general public and military communities.

These opportunities are more online programs will develop income opportunity for universities thanks to the help of our other regent Mr. Certeza would develop and I believe that this will definitely impact the University of Guam's influence and business opportunities locally and globally. As a banker for 45 years, I'm familiar with the financial needs of the community, rules and regulations of finance in the region, as it pertains to government policies and procedures chairman Shelton and members of the committee thank you again for the opportunity to appear before you as the governor's nominee for the University of Guam Board of Regents. I promise you I will do my very best for the University and Guam community as a whole I want to thank you and look forward to answering your questions as you consider my nomination. On the final note I'd like to wish my wife a happy birthday today's her birthday so everyone thank you.

Senator Amanda L. Shelton, Chairperson: Thank you very much Mike and happy birthday Leah Beth. Congratulations to you and your family on this nomination it's, um, you know, very, uh, great to hear of all of your experience, uh, here in in our community your banking experience over the last 45 years wow absolutely, um, and so, you know, we will be faced with many, uh, economic challenges over the next several years and I'd like to ask you Mike: what do you see the University of Guam's, uh, role to be in Guam's economic recovery and how will you as a regent, uh, support the University to carry out this mission?

Mike Naholowaa: Okay first of all the graduates of the University of Guam are right now throughout the community especially with the bank a lot of the government agencies and private companies University Guam has made their mark. I hope I played a small part in helping them along and I think that's very crucial, because Guam right now is dynamic, uh, with with the, with the, technology with all the opportunities he's having here and we're centrally located why can't we be the leader for the United States in this region? We're three hours away from Philippines, Taiwan, Japan a little farther along down Australia we are in a cusp of opportunity. Another thing too in my experience in the FSM and CNMI they have great, they have a great community country why can't we go further at offering University Guam degrees? Let's have these colleges take care of the general requirements and then we we come in with the with, with, the industry courses that they need to graduate that's one way of providing synergy, but it also makes this whole region smaller, because then we can use each other's talents to push further in the development. You know, as far as the university is concerned and that's, and that's, where it comes from, because when I was a student at university got back in 75, guys like the presidents and the various, uh, leaders of the business community throughout Micronesia, I think, that's all about I do them we all we are per brand we all study together and that's, and that's, where this the region can grow and it should be, because you got so much factors out there so much conflicts out there. This is something that Guam can be a leader and we're already a leader we should do more and universities should be, should be, an essential name to push us along. We have the cut capability of the administration, the professors, and the leaders in the university let's use this talent to grow the region to make a more important factor for Guam. And having Guam as a hub is not a bad idea it's the right choice we have to do and I think and if I can do any anything I can do to support this and differ I will push it any other.





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Senator Amanda L. Shelton, Chairperson: I'm sorry okay thank you very much Mike. I appreciate that you're thinking locally and you're thinking regionally, uh, you have the openness and the willingness to, uh, modernize when necessary and bring about change to best serve the community so I do really appreciate that answer. I open the floor now to my colleagues, uh, for any questions for you Mike, uh, Senator Kelly Marsh Taitano.

Senator Kelly Marsh (Taitano), PhD: *Si Yu'us Ma'ase* Madam Chair and it's been a very good morning so I really thank you the committee everybody who's turned out for having us all start our Friday morning on such a good note. There's been such support from the university itself with the President, the Senior Vice President, and Provost, the UOG Board of Regents Chair, family, friends, community members, it's really been a great outpouring of support and this is absolutely the type of things that we need to have happen. It gives us assurance and it informs us in all these important ways of the senior management skills, the other experience, and background commitment to our community that they bring forth. Several of us here this morning as Senators are also very proud to love of the University of Guam so University of Guam has contributed greatly to our community in a variety of ways by continuing to graduate people who go out there and are our workforce and our management and our local entrepreneurs with that, um, you know, I, I, also want to say it's all of this support is important because this is one of those perhaps very unusual situations where it's a six-year appointment and it's overseen in many ways a very important pillar of our community so which is the university, um, that's very important so I would ask Mr. Naholowaa what he considers, I mean, we did get to hear in your testimony about the potential for, for, us as a community and what the the University can be continuing to do to grow our economy and diversify us within the Board of Regents specifically, uh, maybe some of the the challenges that they've been tackling over the years, um, in setting policy and and overseeing the management of the University, is there anything that stands out as a pressing issue or something that you think has been a really important decision that they have made to keep the university where it wants to be and that's serving our community well?

Mike Naholowaa: Okay thank you Senator I really appreciate your question, uh, but, but, before I answer that question I want to recognize you as well, uh, your dad I was a power student for your dad for many, many, years and I he really contributed to understanding math and being a better person as well and I want to thank you for that. Okay now as far as the question with it which is far with the region's concern, um, I mean, the bottom line is this state of course, I mean, what the, what the, University of Guam is as a combination of all the great ideas of the past presidents the past members of the board and, and, like I mentioned I will, I will, look into this opportunity to serve as far as more educated knowledge and, and, needs of the University I can't really say because I haven't been in the book, uh, the reasons I can only look at it for the school of business, but I, I, I'm, I'm, up for the challenge and if I can have in any way increase the mobility and the, and the, and the, mission of the university I'll be, I'll be, leading the charge because I think that's important and, and, I, you know, like you, you, mentioned I, I, don't have you because the literature has a lot of responsibility also in setting the proper rules and regulations to make this place work. If the University can help in any way or at least assist in the further more of your effort then then the island of Guam the third trigon will benefit overall and I think that's important anything that I can do to, to, to, help the university and then to offshoot the perfect island let's do it then why not and that is my focus.

Senator Kelly Marsh (Taitano), PhD: *Si Yu'us Ma'ase* and, uh, we're a big group so I'll all, uh, allow or not allow but defer to the chair and have her move on to *Si Yu'us Ma'ase* Madam Chair.

Senator Amanda L. Shelton, Chairperson: Okay thank you very much Mike thank you very much, uh,





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Senator Marsh Taitano. Senator Regine Biscoe Lee.

Senator Regine Biscoe Lee: *Buenas yan* good morning Madam Chair, um, and I just want to say *Si Yu'us Ma'ase* to the nominating committee who participated in moving these, these, names forward to the Governor, the Lieutenant Governor for these nominations, um, I've actually feel so lucky I've had the pleasure of knowing both of these gentlemen, um, in their respective roles in the community and also personally so I really want to thank their family members who are here this morning it's so great to see everybody's faces, um, and thank you for participating in our proceedings, um, Madam Chair you asked one of the questions that, that, I had on my list so I just wanted to move, uh, forward and asking, uh, Mr.Naholowaa if he could share his thoughts about the University of Guam's COVID response specifically with regard to the impact on UOG students and the impact to our broader community. So how do you think UOG did with its shift to online learning and how do you think that we are tackling, um, going forward with this pandemic for students, but also how is the University helping our community at large respond to this pandemic?

Mike Naholowaa: Oh, thank you Senator I appreciate that, um, the COVID virus situation is frightening, but, but, what I love about it is that the University ground fund ways to still get the mission out to prepare the proper curriculum and the studies for the students to maintain and, and, and, like I said this is a new normal. I mean, right now it's the health of our capital, uh, is tantamount and, because of that, you know, we still got it we still got to maintain our mission on H2 we got to maintain the degree programs we also have to maintain the students zest and an effort to, you know, to further learn and I love the way that the University did this because by doing the online courses by changing the, the, synergy of the various colleges and schools we, you know, the University is still able to deliver, to deliver, the proper instructions and programs to the students I know, I know, it's difficult, you know, where we're not in the classroom anymore because the health concerns, but the mission is on the universe proceeds on and that's, and that's, and that shows the residency of the administration the efforts of the school and the course that needs to be done. Okay yes you can't show up to school anymore, but just do doing this and, you know, and like I mentioned it is, it is, uh, the further advancement of technology and, and, I think that's important. What's important is safety of the people and that's why, that's why, going to the online and that is why, you know, where the university is, is, stepping up to the plate to maintain the mission and also the curriculum classes that has to be done I think, I think, that's that would be my best answer on that, that, particular question sent it to me.

Senator Regine Biscoe Lee: Yes great thank you so much, uh, Mike and, and, I think yeah you you're, you're, spot on in terms of, you know, our dependence as a community we really depend on UOG to assist with developing our workforce and, and, leveraging this technology right and helping us respond, um, so again thanks so much for, um, for agreeing to serve in this position, um, and thank you to your family and happy birthday to Leah Beth thank you. Thank you, Madam Chair.

Senator Amanda L. Shelton, Chairperson: Thank you very much, Senator Lee. Senator Telo Taitague.

Senator Telo Taitague: *Si Yu'us Ma'ase* Madam Chair for the opportunity and good morning everyone who's here to testify on behalf of the nominees. I'd first like to thank, uh, very much, um, Elvin, uh, a.k.a. "Elvis." I call him if you guys don't know Elvin is a, a, really good singer. Ask him to do his Elvis Presley impersonation it's excellent. But I first want to thank and recognize all the hard work that you've put into the University of Guam, um, they're going to, uh, it's going to be big shoes to fill Mike, uh, because he's done so much for the University of Guam. Provided so much wisdom and, um, and assistance so I want to thank you for the many years of service, um, Elvin for, uh, Elvin for all your work at the University of Guam. First and foremost





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thank you.

Dr. Elvin Chiang: That's been my privilege thank you.

Senator Telo Taitague: And like I said Mike you have awfully big shoes to fill and, you know, uh, I for the record I, I, know Mike's mother very well we, we, are golfers together and, uh, oh yeah, she is one tough cookie I'm telling you. She is a strong woman and it and, and, I know she would be very, very. proud of you today. If you were here today of all the work, Mike, that you've done, uh, throughout the years you have a heart of gold that's goes without saying, um, I'm, I'm, happy to see you're, you're, continuing to be that mascot for the University of Guam and continuing on because the one thing I you know, that was mentioned earlier that you said that making University of Guam fun, you know, for the students, uh, encouraging, uh, you know, students coming to the University of Guam. I think you're going to be able to do that. If there's anybody that can find a way I think you'll

be that man to do it, um. I also know Mike's, uh, daughter very well too. Liana is a very good friend of mine too who I seek advice from and I tell you. You have produced so many things in your family Mike that contributed to this community and, and, uh, and I wish I was there to give you a big hug you know right now and thank you for all your, your, work, um, you know, I was, I was, looking earlier about the responsibilities to Mike of the University of Guam and it says that the University of Guam Board of Regents has a general supervision over the university. The board sets the policies governing the duties, conditions of employment, compensation and salary of all university employees the board also submits an annual budget to the legislature so I'm glad that we're going to be, uh, you know keeping in touch, because I know you're going to be knocking on all our doors for more money for the University of Guam, um, I guess that's correct, that's correct, so I'll be ready for you Mike, you know, I'll be ready for you so good luck to you. You know you have my support I, I, know you on a personal level and it definitely and everything you've contributed so I wish you the best of luck.

Mike Naholowaa: Thank you Senator. Thank you and thank you Elvin thank you so much Senator Taitague

Senator Amanda L. Shelton, Chairperson: Thank you very much Mike and all of the Senators for your questions. Now we will move back to Roland for your testimony.

Roland S. Certeza: Uh, thank you Madam Chair and that was an example of Moore's Law when, when, uh, things go wrong, uh, it's a quick dash. I had to restart my computer so thanks everybody, um, uh, Senator Lee, Senator Marsh, Senator Taitague. It's nice to see you guys again, uh, and by the way Senator Taitague is not a bad singer herself. When I first moved back to Guam we'd always be out and listening to her sing so and then of course Dr. Krise, Dr. Enriquez, and Dr. Santos. Thank you so much for the, uh, the kind words and the support I look forward to working with you guys and I don't know, uh, Mr Chiang on a personal or professional level we haven't had a chance to meet, but I certainly know my neighbor Sandra McKeever very well. We've been friends and colleagues for a very long time.

So anyways *Hafa Adai* everybody and I'm Roland Certeza obviously I'm the son of Jerry Certeza from Piti and Evelina Camacho from Agaña Heights and I'm so glad that they're here on the call today. My wife Amy and I live in Piti and we've been together for 17 years. I was born and raised on Guam and spent eight years on island, uh, in my early youth. My parents are retired federal civil service workers and we followed my mom's career back to the Bay Area back in 1974. My, my four sisters I think I see my sister Becky on here, and my sister Steph is on here, and my niece Jasmine, but all of my family lives back in the U.S. and I'm the only one out here in Guam. In high school again following my mom's career we had the the fortunate





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experience to live in a foreign country and, and, being exposed to poverty and experiencing people with genuine happiness that don't have a lot of material possessions was really a profound experience for me that shaped a lot of who i am today.

I moved back to the island in 1993 after a brief vacation and I just simply fell in love with the island, our ocean, and it felt good to be back home. I graduated from San Diego State with an accounting degree and I also got my master's so I'm a proud Triton with the University of Guam and really whenever I'm asked about the program there I just speak really highly of it, because I had a great experience starting with the business faculty. A remarkable staff very confident and what I found was they were teaching relevant real world business topics and challenges and in fact when I became CEO we implemented the strategic management system that I learned from Dr. Santos and we implemented that in GTA and that's our that's our system today that we that we operate off of and so indeed, uh, what you learn in school can definitely be applied in business today. In our company we have exceptional people, uh, that have graduated from the university. They are talented, motivated, they are contributing significantly to our business and our community and frankly I would put them up against graduates from any other university. I've had the pleasure of working for companies like Apple and Hewlett-Packard and Sprint and Verizon and Deloitte, but really I've been with GTA for 15 years in various sales management roles and I've been the CEO for the last three years. As a leader I'm focused on primarily creating the most meaningful impact to our employees, our business, our customers, and our community. One area of focus is our employee experience I just simply believe if you look after your employees they will in turn look after your customers and that leads to your company growth and so far that model has worked for us in the past three years despite the challenges of COVID. Simply put, serve the teams that serve your customers is what we always say here and then, and then, I also have an opportunity to challenge our teams really to go beyond I think what's possible and really encourage them to take calculated risks and really encourage this, this, uh, environment of accepting failure.

We, we, believe that's where a lot of the growth and learning comes from is how you fail. Another area of focus that inspires us is giving back to our community and I wanted to share with you guys some of the things that we're doing in the community. Our ongoing support for USO is material for our business the military and their families are so important to our, our, safety and security. Our advocates of make-a-wish; the impact that we make to those children and their families is just inspiring. Our village mayors and our community centers they're kind of at the heart of our community. And of course Special Olympics and junior achievement are near and dear to us as we try to support them. But during this pandemic and despite the obvious business challenges we all face our teams rallied behind the Team Up for Guam program and I was really proud of what the team came up with because one of the main things we wanted to say was, you know, that we were telling our teams was I mean our business is down, but I think this is the time where we need to come up with continuing to support the community so we supplied, you know, 2,000 families in need of food and basic necessities supplied over 10,000 masks, we fed over 500 front line first responders and we built this free wi-fi system for the USS Theodore quarantine site. And what I found remarkable was our technical team was willing to risk exposure to get the job done and support these sailors just a remarkable experience for me and we've also given tablets and smartphones to both hospitals for patients in isolation and we're really not stopping there. While we're working with GMH right now you know you guys all know what's happening on the island, uh, the pandemic and, and, the hospitalization is still high and and what's happening with the front line folks there we are figuring out a way to support them in a more meaningful way over the next 30 days, but really this is just, you know, this is how all of us here in GTA just bring value to our community and we're going to continue to support wherever we can.

And then I just want to say in closing here's what I'm aimed at in contributing as a board member, you know,



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financial stability growth, operational excellence, those are all super important areas. What I'm more interested in is understanding and supporting where the overall faculty and the student experiences today now. I'd like to understand where the areas that we need to improve on. How do we find the needed resources and more importantly funding these initiatives? I'm going to be a big advocate of that and of course technology as Dr. Krise was talking earlier about what's going on up at the university, you know, my, my, history in telecom dates back to the university. I mean we built the first internet connection up there with a very small connection with the computer center and it's just remarkable to see how much it's expanded. They've not only brought in significant amount of, of, technical capacity, but they've also, you know, built in diversity links. I'm so happy to see multiple carriers up there even though I'm with GTA, but just building the resiliency around that university I think is important and for us it just lines up exactly what some of the investments that we're making as a company in technology and so i believe in this university and I'm honored, uh, to hopefully serve on its Board of Regents thank you.

Senator Amanda L. Shelton, Chairperson: Thank you so much Roland, uh, for those remarks and I want to apologize I thought these were, this was your aunt and your uncle but they are your parents Jerry and Lina so welcome and your sisters who are also on the line, uh, welcome and congratulations to all of your family. So I'm very glad to hear of all of the great community work you and your company continue to do and really bringing that human aspect to the corporate world, uh, very much appreciated of course when, um, when a government can't always, uh, you know get everything done we have these groups and, uh, people like you folks like you who are willing to step in and assist and that's what makes us such a special community. So thank you for answering that call and, uh, the call to serve here on the University of Guam Board of Regents. Obviously you have a big role you're a very busy, uh, very busy man and, uh, your willingness to answer this call to serve in a different capacity, uh, is admirable so thank you very much for that and I, I, really appreciate your, your, desire to find the best way to serve our faculty and our students at the University of Guam. Obviously you know that in the it's been a big discussion about, um, about tuition increases for our students and a budget, budget, cuts for the university and it's a difficult time for everyone in the government all around, but i appreciate the expertise that you will be bringing to a balance the affordability of an education, a quality education, at the University of Guam while still providing the resources to the faculty and staff at UOG to do the job and to provide that education. So I'll open the floor up for any questions from our colleagues. Senator Marsh if you have, uh, if you have a question.

Senator Kelly Marsh (Taitano), PhD: *Si Yu'us Ma'ase* Madam Chair and before I forget because I'm afraid I might forget I wanted to thank Mr. Naholowaa for those kind words about my father so I appreciate that very much and I believe we're related I just have to ask my sister-in-law, uh, to remind me how closely that I, I, know the entire family and close to them. And it's so good to see you again this morning Mr. Certeza. I'm glad, uh, we got those issues taken care of and it was very, very, good to hear of the points that you brought out that, you know, you're looking at some of the foundation a university can offer great courses and they can do many things for the community, but they really need to be making sure that that foundation, that core, of the, the, student and the faculty experiences is there. So i I'm very pleased to hear that that's going to be part of your very close examination of the university and to look for those strengths and weaknesses. And every institution everybody has them and the more that that's looked at directly the more that the strengths can be built on and the weaknesses can be mitigated and hopefully turned into strength so that again was very important given your background, um, and I think you were, you were, kind of discussing this already, but if you could tell us a little bit about, um, we want people in the positions that are able to make those tough decisions they're maybe not always going to be popular maybe sometimes they're necessary and one of the things that I think is has been very good for UOG is if there have been issues they've, they've, worked at corrective actions and that of course is led by the board can you speak just a little bit about maybe some of





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your experience or ability or willingness to, to, face some of those perhaps really tough challenges and, and, draw that firm line?

Roland S. Certeza: Sure, um, you know, the one that's really relevant is actually when I took over as CEO, uh, when the Huntsman family and the board, um, elected to promote me up, uh, one of the things I told them was that there was going to be some very hard decisions around and it really had them focus on a real a few big things that, you know, despite our, you know, we were in privatization for I believe 14 years and while our growth was great, you know, frankly our earnings was slightly anaemic. We didn't see a lot of growth in earnings and I think part of that is that while we were making some great strides on our top line business we weren't making any disciplinary choices on expenses and so when I took over you know I, I, just clearly said look there is dead weight particularly at that executive table, um, I didn't believe that they were contributing in a meaningful way and so when we when I started, uh, immediately, uh, it was all about cutting on the unnecessary costs out of the business and what i mean by that is, you know, I when I talk about employee experience I talk about wanting to fund things around pay increases, training and development, creating a workplace environment that people like to come to. We hadn't made any investments, for example, in their workspace environment with new, you know, cubes and chairs and kitchens and bathrooms and so when I talked to the board I said look we're going to make some, some, changes but it's going to, it's going to, be painful and so we started taking a look at the, the, who is it who was actually contributing where some of these expenses were that were just in my opinion were, were, not the best spent on the best investment and so we started making those changes and look often times I was standing alone, because a lot of, you know, there's a lot of, um, sort of sacred, uh, ideas around, you know, we can't possibly do that, you know, we've been doing that for a long time and so and I think as execs you've got to be willing to make those tough decisions and you're not it's not you're not trying to be, you know, mercurial in your actions, but you've got a responsibility to your shareholders, to your customers, and to your employees and, you know, the, the, owners said look we're looking for growth and when you looked at what we were doing you know while we were doing all these great things we just weren't growing on the bottom line so it takes a lot of tough work on the expense side of the business and eventually you're going to have to deal with the people aspect of it and frankly I think when we look back I think the moves that we made I think most people would agree that those were necessary, because, you know, we made, you know, we got rid of the, the, space where maybe it wasn't as productive, but then we started to grow in areas where we knew we needed to grow and, you know, and frankly now when I said earlier, you know, when you when you really focus on employees and their experience and making sure there's training and development available and what you're aiming at as far as a customer philosophy and you and then of course you get out of their way and, and, and, let them do their thing magical things happen and, and, fortunately for us we've been able to grow the business despite I mean this COVID process is tough for everybody and, and, we're no different, but, you know, the prior two years we've been able to make some, some, material changes in our business that, that, really just took decisive action so.

Senator Kelly Marsh (Taitano), PhD: *Si Yu'us Ma'ase* for providing us that illustration and I think that really says a lot about what you're going to bring to the table and it helps us understand that I really appreciate that holistic approach. I think it's so important, um, very often perhaps people get very focused on one or two particular aspects and then the holistic approach isn't there and, and, things can suffer so I appreciate that very much I *Si Yu'us Ma'ase* Madam Chair and to both of the nominees for accepting the nomination.

Senator Amanda L. Shelton, Chairperson: Thank you very much Senator Marsh Taitano. Senator.

Senator Regine Biscoe Lee: Thank you madam chair and thank you so much Mr. Certeza. *Hafa Adai* yeah,





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Committee on Higher Education and the Advancement of Women, Youth and Senior Citizens

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that, my family and I have encountered, uh, Roland on land, on the yoga mat, and in the water, so I agree with, um, what regent McKeever said about the importance of, of, character and also our, our, willingness to use our time and our talent to really impact others and I think in, in, in, Mr. Certeza's testimony you can certainly hear that that's kind of at the, at the, center at the focus of his role both at GTA and hopefully what he'll bring to the Board so, uh, I and I also just want to say *Hafa Adai* and *Si Yu'us Ma'ase* to the Certeza family. Oh my goodness your parents are just adorable this is so great I'm really glad that everybody could join us, um, and thank you so much for your support of Roland and as he steps up and serves in this role, but, um, Mr. Certeza I did want to ask you a similar question to what I asked Mr Naholowaa with regard to UOG's COVID response so, um, specifically to the impact on students, but also the impact on our local community as a whole, um, how they did and how you think we can improve going forward.

Roland S. Certeza: You know, I, I, think Senator Lee, you know, the challenge for all of us is there there's just no playbook for this, um, and I think we were all, you know, in, in, a very new environment and so I what I really appreciated with the first thing that they, that they, did and when we were talking with, uh, Dr. Santos and Dr. Enriquez early on was really again they were focused on their, their, student experience and getting them connected and, and, one of the things I appreciated was just how they engaged, you know, all of us, all of the carriers really to step up and see where we can help mitigate, you know, that, that, challenge that they had to finish this spring semester, but then really how they're kind of thinking through you know the, the, eventual plans around, you know, this sort of mid-term impact of the, of the, pandemic and how that's going to improve, uh, for the distance learning so I applaud these guys I mean there's their, their, you know the response and the, the, quickness was, was, was, what was needed, um, I, I, don't know enough about what's happening on the technology side of where you know whether we're participating in expanding, uh, some of the capacity up at the university, but one of the things I would, you know, I was curious to see what they're doing is, is, making, you know, doctor, Dr. Krise talked about this Guam open an internet exchange and some of you may not know, but, you know, UOG, um, I think it's the University of Indiana, the University of Hawaii, they're all participating right now on this network that's kind of congregating in Guam and it's it is on our footprint for sure, but one of the things I'm interested in is how they can, you know, in to the University's leadership expand that not only to the Department of Education schools, but expand that over to the GCC and certainly the region, uh, with, with, distance learning opportunities. I think that is something that we should look at because when you look at the, the, connectivity right now in the region literally the only island that's not connected now is Kosrae. Every, every one of those islands are connected and I think, you know, the University of Guam is already playing a leadership role in advanced education and I think we can expand that, uh, through its connections and obviously through all the different, um, uh, companies that are participating in that investment on that undersea fiber and we're, you know, we're very active in it, but there are a number of parties there and so I think, you know, that's an opportunity for them to think through this, this, pandemic response, but and then I think probably, you know, like, like, everybody else, you know, and I'm, you know, catching the news is just really everything around safety and cleanliness of what's happening at the university so that when they do reopen and there are students coming back that they're creating an environment that people feel safe at so, you know, I just applaud, you know, the things that they're doing.

Senator Regine Biscoe Lee: Roland thank you so much for sharing your perspective about, um, challenges around making tough decisions around change management and really trying to focus on on people and, and, our shared mission, because I think that's going to be really critical going forward and, and, also looking at this very daunting challenge, uh, this dynamic situation around COVID the pandemic and really using it as an opportunity right to get creative to use our resources and, and, as you were stating to really continue to lead in the region and so I'm really grateful that you've decided, uh, with all the other things on your plate





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right now to also, um, consider serving in this capacity. I really appreciate it and I want to thank President Krise and everyone from the university; Chairman Chiang for joining us today, um, thank you Madam Chair for the opportunity and we're looking forward to supporting your nomination both of these gentlemen. Thank you.

Senator Amanda L. Shelton, Chairperson: Thank you very much Senator Lee. Senator Taitague.

Senator Telo Taitague: *Si Yu'us Ma'ase* Madam Chair for this opportunity and, uh, yes Ron and I, I, remember you and the days in the clubs, but first, you know, uh, really it's so important, uh, to have family, uh, that are here to support you and, and, what you want to achieve at the University of Guam. Your beautiful wife who's, who's, been there with a wonderful smile there to support you is what you need and your, your, parents thank you for, for, being here to support your son, um, your presence when us your presence actually shows us that he has what it takes to serve the University of Guam with all his heart and soul and time, because you have that backing of your family there and not only that but GTA, you know, just GTA has done so much right now to contribute to the community especially with the, um, the investments they made, uh, and for their cables, you know, so pushing that envelope as well and then now putting you on the board. Uh wow, Roland you have everything except, you know, I know how it feels when all your siblings are off like island and you're the only one living here. I'm, I'm, in the same boat. All my siblings are. I'm the only one left here, you know, so it gets kind of lonely, but, uh, you have everything, uh, you need to do a great job and I, I, have the confidence in you Roland, um, i don't know you full personally. I've seen you around, but reading your, um, application here and all the things you've done. Wow. I, I, didn't know that side of you so I appreciate especially one thing that you mentioned earlier on and it, you know, sometimes you ask the hard questions you don't become very popular, but if you're willing to recognize excess revenue that's being wasted and that you're willing to speak up, you know, about it that takes a lot of guts and you might not be popular, but i tell you one thing you will definitely make a difference at the University of Guam. So, um, I appreciate that about you when I heard you mentioning that, that, part of it. You're not afraid to make those changes even though it's not popular so I wish you luck and my door is always open if I can be of any assistance to you at all to help you out through this and, uh, again *Si Yu'us Ma'ase* for, uh, taking the time out of your very busy, busy, schedule, uh, to serve on this important board. Thank you.

Roland S. Certeza: Thank you, you know, one thing I want to just add on, you know, that I want to learn more about when we, you know, as we, you know, work with Dr. Krise and the university is and the rest of the region members is mental health and what we're doing in this space on the island. Um, most of you may not know, but our the share the primary shareholder of GTA is the Huntsman family their philanthropic family that have given not only to cancer research, but they've recently done mental health and one of the things I I've been talking to them about is what we can do more on this island and it just becomes even more heightened with this pandemic and, you know, we've got 25,000 people that are still unemployed, uh, where, you know, the stimulus money is running out and I'm, I'm, I'm, concerned that, you know, we need to do more for our community. So one of the things that I'm talking with Paul Huntsman about is, you know, what more can we do there, uh, particularly with them in their foundation, uh, for, for, this community, because they're so, they're so, rooted here. I mean if you guys know we've got local owners, uh, and, and, that they participated in was our first time, uh, they love the island they come back as m-, as often as they can and I know that they're really keen on, on, supporting, you know, this new aspect of, of, of, their giving which is around mental health so, you know, particularly as what the university is going to be doing in that realm, you know, I'm interested to understand, you know, how we can help in that area.





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Senator Telo Taitague: Excellent, excellent well thank you to GTA for allowing you to sit on this board too as well to contribute so and, uh, appreciate it again Madam Chair for the opportunity. Thank you, Roland.

Senator Amanda L. Shelton, Chairperson: Yes thank you very much, uh, Senator Taitague and thank you, uh, Roland for those remarks. If there is no one else wishing to testify, uh, for this hearing for Mr. Mike Naholowaa and for, um, Mr. Roland Certeza, uh, this hearing is now concluded, uh, and duly heard the for both the appointments of Mr. Mike Naholowaa to serve as a member of the regent as the regent member of the University of Guam Board of Regents and the appointment of Roland Certeza a regent of the University of Guam Board of Regents. I'd also like to note for the record that we received testimony in support of Mr. Roland Certeza from Dr. Ron McNinch at the University of Guam and Dr. Mary Okada, President of the Guam community College and we received testimony in support of Mr. Mike Naholowaa from Dr. Ron McNinch at the University of Guam and Mr. Jerry Perez Vice President of the Guam Community College and before we log off I'd like to congratulate all of the University of Guam family, to our regents, to our administration for UOG being a name the best one of the best regional universities in 2021. According to the U.S. News and World report UOG ranks among regional universities in the west as the 46th top performer in social mobility, 42nd top public college, and 84th Best Regional University in the west. So *Biba* UOG. All right and that concludes our hearing for today. *Si Yu'us Ma'ase*. Thank you there is anyone willing or wanting to provide a written testimony the committee will continue to see receive testimony via email at officeofSenatorShelton@Guamlegislature.org or hard copy at the Guam congress building. For the record, the time now is 10:27 a.m. and this hearing is ended *Si Yu'us Ma'ase*. Thank you everybody.

The Virtual Public Hearing was adjourned at 10:27 AM.

III. FINDINGS & RECOMMENDATIONS

The Committee on Higher Education and the Advancement of Women, Youth, and Senior Citizens hereby reports on the appointment of Mike W. Naholowaa to serve as a Member of the University of Guam Board of Regents, with the recommendation To Do Confirm.





The Office of Senator Amanda L. Shelton

Legislative Secretary & Chairwoman

Committee on Higher Education and the Advancement of Women, Youth and Senior Citizens

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35th Guam Legislature

COMMITTEE VOTE SHEET

Nomination of

Mike W. Naholowaa to serve as a Member of the University of Guam Board of Regents to serve (6) years; August 18, 2020 to August 17, 2026. To fill the seat of Elvin Chiang, whose term expired on August 17, 2020

	SIGNATURE	TO DO CONFIRM	TO NOT CONFIRM	TO REPORT OUT ONLY	TO ABSTAIN	TO PLACE IN INACTIVE FILE
Senator Amanda L. Shelton Chairperson	E-VOTE 10/5/2020	✓				
Senator Joe S. San Agustin Vice Chairperson						
Senator Tina Muña Barnes Member	E-VOTE 10/5/2020	✓				
Vice Speaker Telena Cruz Nelson Member						
Senator Régine Biscoe Lee Member						
Senator Kelly G. Marsh (Taitano), Ph.D Member						
Senator Therese M. Terlaje Member	E-VOTE 10/5/2020	✓				
Senator Mary Camacho Torres Member	E-VOTE 10/5/2020	✓				
Senator Louise B. Muña Member	E-VOTE 10/5/2020	✓				





Office of Senator Shelton Guam Legislature
 <officeofsenatorshelton@guamlegislature.org>

REQUEST FOR E-VOTE: Appointment of Mike W. Naholowaa to UOG Board of Regents

6 messages

Office of Senator Shelton Guam Legislature

Mon, Oct 5, 2020 at 10:02

<officeofsenatorshelton@guamlegislature.org>

AM

To: "Amanda S. Shelton" <senatorshelton@guamlegislature.org>, "Senator Telena C. Nelson"

<senatortcnelson@guamlegislature.org>, "Office of Senator Kelly Marsh (Taitano), PhD."

<office.senatorkelly@guamlegislature.org>, SEN Regine Biscoe Lee <senatorbiscoelee@guamlegislature.org>, "Joe S. San Agustin" <senatorjoessanagustin@gmail.com>, Speaker's Office <speaker@guamlegislature.org>, Senator Therese Terlaje <senatorterlajeguam@gmail.com>, "Mary C. Torres" <senatormary@guamlegislature.org>, "Louise B. Muna" <senatorlouise@gmail.com>

Hafa Adai Committee Members:

Attached, please find the Committee Report for the appointment of **Mike W. Naholowaa** to serve as **Member, Regent**, of the **University of Guam Board of Regents** for a term of six (6) years; August 18, 2020 to August 17, 2026 to fill the seat of Elvin Chiang, whose term has expired.

Please indicate your preferred action, based on the following options:

- To Confirm;
- To Not Confirm;
- To Report Out Only;
- To Abstain; or
- To Place in Inactive File.

Please submit your response **ASAP**. Your response will be logged into the Committee Vote Sheet for **Mike W. Naholowaa** which will be filed with the Committee on Rules.

--



Si Yu'os Ma'åse,

Office of the People • Senator Amanda L. Shelton

Legislative Secretary & Chairwoman of the Committee on Higher Education and the Advancement of Women, Youth, and Senior Citizens

35th Guam Legislature

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COMMITTEE REPORT_Mike Naholowaa_9.18.20-2 - UOG Regent.pdf

6495K

Louise Muna <senatorlouise@gmail.com>

Mon, Oct 5, 2020 at 10:26 AM

To: Office of Senator Shelton Guam Legislature <officeofsenatorshelton@guamlegislature.org>

Hafa Adai,

To Do Confirm.

Thank you.

Si Yu'us Ma'ase,



Office of Senator
LOUISE BORJA MUÑA

I Mina' Trentai Singko Na Liheslaturan Guåhan
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Senator Mary C. Torres <senatormary@guamlegislature.org>

Mon, Oct 5, 2020 at 10:54 AM

To: Office of Senator Shelton Guam Legislature <officeofsenatorshelton@guamlegislature.org>

To confirm.

--

Office of Senator Mary Camacho Torres

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[Hagatna, Guam 96910](#)
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On Mon, Oct 5, 2020 at 10:02 AM Office of Senator Shelton Guam Legislature <officeofsenatorshelton@guamlegislature.org> wrote:

[Quoted text hidden]

Speaker's Office <speaker@guamlegislature.org>

Mon, Oct 5, 2020 at 11:41 AM

To: Office of Senator Shelton Guam Legislature <officeofsenatorshelton@guamlegislature.org>

Cc: "Amanda S. Shelton" <senatorshelton@guamlegislature.org>, "Senator Telena C. Nelson" <senatortcnelson@guamlegislature.org>, "Office of Senator Kelly Marsh (Taitano), PhD." <office.senatorkelly@guamlegislature.org>, SEN Regine Biscoe Lee <senatorbiscoelee@guamlegislature.org>, "Joe S. San Agustin" <senatorjoessanagustin@gmail.com>, Senator Therese Terlaje <senatorterlajeguam@gmail.com>, "Mary C. Torres" <senatormary@guamlegislature.org>, "Louise B. Muna" <senatorlouise@gmail.com>

to confirm

Sinseru yan Minagåhet,

Office of the Speaker • Tina Rose Muña Barnes

Committee on Public Accountability, Human Resources & the Guam Buildup



35th Guam Legislature
I Mina'trentai Singko na Liheslaturan Guahan

Guam Congress Building | 163 Chalan Santo Papa | Hagatna, GU 96910
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Gumai pribilehu yan konfedensia este siha na mensáhi. Solo espesiátmente para hágu ma extensioña pat ma aturisa para unrisibi. Sen prubidu kumu ti un ma aturisa para manribisa, na'setbe, pat mandespátcha. Yanggen lachi rinisibu-mu nu este na mensáhi , put fabot ago' guatu gi I numa'huyong gi as speaker@guamlegislature.org yan despues destrosa todú siha I kopian mensáhi. Si Yu'os ma'áse'.

On Mon, Oct 5, 2020 at 10:02 AM Office of Senator Shelton Guam Legislature <officeofsenatorshelton@guamlegislature.org> wrote:

[Quoted text hidden]

Office of Senator Shelton Guam Legislature

Mon, Oct 5, 2020 at 11:54 AM

<officeofsenatorshelton@guamlegislature.org>

To: "Amanda S. Shelton" <senatorshelton@guamlegislature.org>, "Senator Telena C. Nelson"

<senatortcnelson@guamlegislature.org>, "Office of Senator Kelly Marsh (Taitano), PhD."

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San Agustin" <senatorjoessanagustin@gmail.com>, Speaker's Office <speaker@guamlegislature.org>, Senator Therese

Terlaje <senatorterlajeguam@gmail.com>, "Mary C. Torres" <senatormary@guamlegislature.org>, "Louise B. Muna"

<senatorlouise@gmail.com>

To confirm.

On Mon, Oct 5, 2020 at 10:02 AM Office of Senator Shelton Guam Legislature <officeofsenatorshelton@guamlegislature.org> wrote:

[Quoted text hidden]

[Quoted text hidden]

Senator Therese Terlaje <senatorterlajeguam@gmail.com>

Mon, Oct 5, 2020 at 12:09 PM

To: Office of Senator Shelton Guam Legislature <officeofsenatorshelton@guamlegislature.org>

To do confirm.

Sym!

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